



## 1. Title of the certificate – Yrkeshögskoleexamen <sup>1</sup>

---

Försäkringsrådgivare/Skadereglerare/Riskbedömare FEI FLEX

## 2. Translated title of the certificate – Higher Vocational Education Diploma <sup>2</sup>

---

Insurance Adviser Claims Adjuster Risk Assessor FEI FLEX

## 3. Knowledge, skills and competence profile

---

The holder of the certificate has:

- Knowledge of insurance law regulations.
- Knowledge of the Swedish Financial Supervisory Authority's and InsureSec's regulations.
- Knowledge of consumer law and liability law.
- Knowledge of claims law and insurance taxation.
- Knowledge of relevant associated legal regulations.
- Knowledge of insurance techniques and products.
- Knowledge of risk management and claims adjustment.
- Skills in identifying, evaluating and analysing a customer's financial situation.
- Skills in identifying, evaluating and analysing a customer's risk situation and insurance needs.
- Skills in interpreting and explaining the conditions of insurance.
- Skills in broking/selling insurance based on the customer's needs.
- Skills in providing information on what emergency measures should be taken in the event of a claim.
- Skills in investigating what compensation should be provided from the insurance.
- Skills in managing administration when paying out from life and pension insurance.
- Competence to work as Insurance Adviser/Claims Adjuster/Risk Assessor.
- Competence to work with associated, preparatory and customer-oriented operations.
- Competence to carry out needs analyses and risk assessments.
- Competence to comply with the Swedish Financial Supervisory Authority's regulations and good insurance brokerage practice.
- Competence to work so that market confidence in the industry is maintained.
- Competence to monitor and understand developments in the insurance industry.

## 4. Range of occupations accessible to the holder of the certificate <sup>3</sup>

---

Administrator, Adviser, Brokering Assistant, Claims Adjuster, personal, Claims Adjuster, non-life and Risk Assessor/Underwriter

<sup>1</sup> In the original language. | <sup>2</sup> If applicable. This translation has no legal status. | <sup>3</sup> If applicable.

The Certificate supplement provides additional information about the certificate and does not have any legal status in itself. Its format is based on the Decision (EU) 2018/646 of the European Parliament and of the Council of 18 April 2018 on a common framework for the provision of better services for skills and qualifications (Europass) and repealing Decision No 2241/2004/EC.

## 1. Official basis of the certificate

Name and address of the awarding institution	Authority providing accreditation / recognition of the certificate
	The Swedish National Agency for Higher Vocational Education Box 145 721 05 Västerås, Sweden <a href="http://www.myh.se">www.myh.se</a>
Level of the certificate (national or European) <sup>1</sup>	Grading scale / Pass requirements
Level 5 in the National Qualifications Framework (SeQF) Level 5 in the European Qualifications Framework (EQF)	Fail (icke godkänt – IG) Pass (Godkänt – G) Pass with distinction (Väl godkänt – VG)
Access to next level of education / training <sup>1</sup>	International agreements on recognition of qualifications <sup>1</sup>
	The Higher Vocational Education Diploma requires a minimum of a Pass (Godkänt) in all courses.

### Legal basis

A Higher Vocational Education Diploma is awarded if the study programme comprises a minimum of 200 Higher Vocational Education credits (HVE credits). Five HVE credits correspond to one week of full-time studies.

## 2. Officially recognised ways of acquiring the certificate

Description of vocational education and training	Percentage of total programme (%)	Duration (/weeks)
College/education centre	%	weeks
Placement – learning in a work environment	%	weeks
Total duration of the education / training leading to the certificate		weeks

## 3. Additional information

### Entry requirements <sup>1</sup>

Entry requirement is successful completion of upper secondary education.

### More information (including a description of the national qualifications system)

For more information on higher vocational education, please visit the website of the Swedish National Agency for Higher Vocational Education: [www.myh.se](http://www.myh.se)

### National Europass Centre

[www.myh.se](http://www.myh.se)

<sup>1</sup> If applicable.