



# CERTIFICATE SUPPLEMENT (\*)



SWEDEN

## 1. CERTIFICATE TITLE

Yrkeshögskoleexamen

Optikerassistent med säljkompetens och öga för stil

## 2. TRANSLATION OF CERTIFICATE TITLE

Higher Vocational Education Diploma

Optician's Assistant Specialising in Sales and Styling

This translation has no legal status.

## 3. SKILLS AND KNOWLEDGE PROFILE

### The holder of this document has

- Knowledge of specific sales and marketing tools in the optician industry.
- Knowledge of customer psychology and interaction.
- Knowledge of all products available from an optician, including spectacles and contact lenses.
- Knowledge of frame selection, glasses trends and styles.
- Knowledge of technical service, such as basic adjustments and fitting of glasses.
- Knowledge of procedures, hygiene requirements and patient safety when handling contact lenses.
- Knowledge of the most common eye diseases and the eye's basic anatomy and function.
- Skills to sell and provide sufficient information about glasses, contact lenses, optical products and services.
- Skills to interact appropriately with different types of customer and ensure that the customer is confident with their choice of opticians.
- Skills to guide the customer from frame selection to final product.
- Skills to conduct simple maintenance and repair work and explain visual impairments and the way the lenses and frames work for a customer.
- Competence to act as a stylist.
- Competence to market vision products in an honest and skilful way, and provide customers with extensive advice when purchasing personally tailored vision aids.
- Competence to measure and inspect lenses using a lensometer and interpret the result, as well as measure optical glass and understand how a consumer experiences the lenses.
- Competence to contact suppliers and order the requested products, process returns and order reserve parts.
- Competence to work in consultation with a licenced optician and dispense the visual aids or optical products that best help customer problems.
- Competence to re-design or create new displays in an opticians.

## 4. PROFESSIONS AVAILABLE FOR THE HOLDER OF THE CERTIFICATE

Optician's Assistant with Sales Skills and Sales and Customer Adviser in the Optician Industry

## 5. OFFICIAL STATUS OF THE CERTIFICATE

<b>Name and address of the awarding institution</b>	<b>Name and address of the public authority issuing awarding entitlement to education providers</b>
	The Swedish National Agency for Higher Vocational Education Box 145, 721 05 Västerås Sweden www.myh.se
<b>Diploma level (national or international designation)</b>	<b>Grading scale</b>
SEQF/EQF:	Fail (Icke godkänt - IG) Pass (Godkänt - G) Pass with Distinction (Väl godkänt - VG)

## 6. OFFICIALLY RECOGNISED MANNER OF OBTAINING THE DIPLOMA

Description of vocational education and training received	Per cent of whole programme (%)	Length (weeks)
• College/education centre		weeks
• Placement – Learning in a work environment		weeks
Total teaching/study duration resulting in diploma		<b>weeks</b>
<b>Further information</b>		
The Higher Vocational Education Diploma requires a minimum of a Pass (Godkänt) in all courses. Five HVE credits correspond to one week of full-time studies.		
A Higher Vocational Education Diploma is awarded if the study programme comprises a minimum of 200 Higher Vocational Education credits (HVE credits).		
An Advanced Higher Vocational Education Diploma is awarded if the study programme comprises a minimum of 400 HVE credits, at least one quarter of programme time is spent on student placement, and the student has completed an independent project.		
Entry requirement is successful completion of upper secondary education.		
For more information on higher vocational education, please visit the website of the Swedish National Agency for Higher Vocational Education: <a href="http://www.myh.se">www.myh.se</a>		

### (\*) Explanatory notes

This document is intended to provide additional information about the specified diploma and has no legal status in itself. It is based on Council Resolution 93/C No. 49/01 of 3 December 1992 on the transparency and clarity of qualifications, Council Resolution 96/C 224/04 of 15 July 1996 on the transparency and clarity of vocational education certificates, and the European Parliament and Council Recommendation 2001/613/EC of 10 July 2001 on mobility within the Union of students, persons undergoing vocational training, volunteers, teachers and educators.

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